



## **15 Year Limited Residential Warranty**

### **Product Coverage**

Gensun warrants to the original purchaser that the furniture is free from defects in material and workmanship. The furniture frame warranty lasts for a period of fifteen (15) years from the date of original purchase. The furniture powder coat finish warranty lasts for a period of three (3) years from the date of original purchase. Please note and understand that hand-applied finishes are unique, therefore fading and wearing of these finishes are not covered in this warranty. The fabrics, cushion-fill materials, stone tabletops, and other furniture accessories and parts warranty lasts for a period of one (1) year from the date of original purchase date. Wicker products are warranted against manufacturer's defect for (3) years from original purchase date. Gensun will pay the freight/shipping costs of replaced product in North America for one (1) year from the date of original purchase.

### **Coverage Details**

If the furniture frame fails structurally or if the finish cracks, peels or blisters Gensun will, at its' option, repair or replace the frame or part in the original style and finish whenever possible. However, if the original style or finish is no longer available Gensun will substitute product of equal value in a similar style and/or finish.

### **What Is Not Covered**

The Gensun warranty does not cover and is void if damage occurs from shipping, improper handling, unreasonable or abusive use, acts of nature or God, normal wear and tear, fading of the frame finish, fading of vinyl and stone, pitting or chipping, harsh cleaning solutions, sun screen and tanning lotions, freezing, mildew/mold, staining, wind, rain, sun, hail or snow, table top breakage, chair and table glide wear, fabric/wicker stretching and fading, over tightening of hardware, and failure to provide responsible care and maintenance for the product (especially at indoor pool and seaside use).

### **Claim Procedure**

The warranty claim must be made by the original purchaser. The product or pictures must be provided, if requested, to Gensun or its' authorized representative. Proof of purchase and return goods authorization are necessary.

### **Care & Maintenance**

Please refer to the Care & Maintenance information for proper guidelines regarding all Gensun products. Failure to follow these guidelines can void the warranty.

Gensun is not responsible for any other costs; consequential or incidental damages resulting from any defect in the product.

This warranty gives you specific legal rights and you may also have other legal rights granted by your state of residence.

Send correspondence to:  
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